



SUPERIOR ANALYTICS SERVICE FOR YOUR END-USERS

Outsource Your Helpdesk

- Avoid slow, prolonged ticket resolution with your analytics vendor
- Eliminate analytics vendor blame and misdirection
- Provide extra help and support for your team

Why Choose Us

Our quick onboarding process and proprietary Helpdesk Service Management Methodology ensure unparalleled service quality.

Contact us at
sales@motio.com or
sales@quanam.com

Our Service

- **24/7 Support:** Always available, all time zones.
- **Expert Teams:** Senior consultants working in shifts with one contact point.
- **Streamlined Ticketing:** Advanced, flexible issue tracking system.
- **Self-Help Resources:** FAQs, guides, and troubleshooting available.
- **Fast SLA Response:** Tailored agreements for quick resolution.
- **Efficient Escalations:** Clear, documented escalation paths.
- **Monthly Reports:** Insights into resolved incidents and future prevention.
- **Best Practices:** Solutions aligned with industry standards.
- **Vendor Assistance:** Support coordination and follow-up.